Product Bulletin

Date: June 29, 2021 **Update Number:** P2021-12

Subject: LiftMaster Product Update

Product Affected: All LiftMaster Garage Door Openers

Dear Valued LiftMaster Partner,

LiftMaster is continually reviewing opportunities to refresh and improve our product lines in ways that benefit you and your customers through improved ease of installation, product durability, product presentation, and innovation. The Next Gen of IR Sensor Technology is now available on all LiftMaster Garage Door Openers. Beginning July 2021 the new low profile sensor and bracket will be rolled into production. Below is information on the new sensors.

• New Infrared Entrapment Sensors – Our new IR entrapment sensors will have a smaller profile which occupies less space after installation reducing the risk of accidental bumps resulting in misaligned sensors. In addition, to ease troubleshooting, the new IR sensors will have a brighter LED profile to easily identify when the sensors have become misaligned or are obstructed.

The Most Intuitive Safety Sensors

Improved Design -

- 40% Lower profile prevents misalignment
- Built-In sun shield

Easy Installation -

- Easy alignment
- Thru-Bolt and wing nut attachment
- 50% larger and brighter LEDs

Increased Error Handling -

Blinking LEDs to indicate misalignment

Original Design



New Low Profile Design



50% Larger w/ **Brighter LEDs**

Thank you for your continued support of LiftMaster. If you have any questions regarding the information above, please contact your LiftMaster Sales Representative.

